

## **CONTROLLER / MOTOR TROUBLE SHOOTING**

## 0. Green light; Motor & Controller functioning normally.

- 1. Red Light; flashes 1 time; buzzer sounds 1 time.
  - a. Cause: Electric current error.
  - b. Solution: Disconnect power at fuse breaker. Turn motor switch on for a few seconds to clear electrical static. Reconnect power and try again.
- 2. Red Light; flashes 2 times; buzzer sounds 2 times.
  - a. Cause: Peak current /overcurrent detected.
  - b. Solution: Disconnect power at fuse breaker. Turn motor switch on for a few seconds to clear electrical static. Reconnect power and try again.
- 3. Red Light; flashes 3 times; buzzer sounds 3 times.
  - a. Cause: Average current overcurrent detected.
  - b. Solution: Disconnect power at fuse breaker. Turn motor switch on for a few seconds to clear electrical static. Reconnect power and try again.
- 4. Red Light; flashes 4 times; buzzer sounds 4 times.
  - a. Cause: Stall/ Motor blocked or fan blade jam , does not turn.
  - b. Solution: VERY IMPORTANT: Disconnect Power First! Check if something has been sucked or lodged and may be blocking the fan blade, remove/clean as necessary. Reconnect power then try again.
- 5. Red Light; flashes 5 times; buzzer sounds 5 times.
  - a. Cause: Under/Low voltage detected.
  - b. Solution: Disconnect the power first, check the voltage on the battery/batteries. Both batteries should provide 24-26 volts, or 12-13 volts if measured individually. NOTE: a bad battery may show good voltage but may not pass a LOAD TEST. If one battery can't pass a load test the voltage will drop dramatically when the motor is on.
- 6. Red Light; flashes 6 times; buzzer sounds 6 times.
  - a. Cause: Overvoltage detected.
  - b. Solution: Disconnect the power first, check if the voltage on the battery is normal.
- 7. Red Light; flashes 7 times; buzzer sounds 7 times.
  - a. Cause: Over temperature detected / Controller is too hot.
  - Solution: Disconnect the power first, wait 10-30 minutes for the controller to completely cool, reconnect power and try again. Do not operate the boat lift motor more than 5 minutes at a time. NOTE: ONLY OPERATE THE MOTOR WHEN CONNECTED TO THE BOAT LIFT TANKS/HOSES. Never operate the motor when disconnected from the boat lift.
- 8. Red Light; flashes 8 times; buzzer sounds 8 times.
  - a. Cause: Motor phase detection failure.
  - b. Solution: Disconnect the power first. Check all three wires between the motor and controller and ensure there are no loose connections. Check for broken wires or poor connection points.
- 9. Red Light; flashes 9 times; buzzer sounds 9 times.
  - a. Cause: Communication error.
  - b. Solution: Disconnect power at fuse breaker. Turn motor switch on for a few seconds to clear electrical static. Reconnect power and try again.